

THOMSON Vicki

From: GWalker@xstratacopper.com.au
Sent: Wednesday, 11 April 2012 12:51 PM
To: Ormonde Katie
Cc: ccarr@xstratacopper.com.au; bcallaghan@xstratacopper.com.au; MJohnston@xstratacopper.com.au; DLAUSCopper-EHMCompliance@xstrata.int
Subject: RE: HPI - fall from truck

Hi Katie,

Your points are valid and we did discuss them during the investigation. I will re-visit the investigation but I would like to include s78B(2) in the review. s78B(2) - Personal Information
s78B(2) I'll have an amended report to you by next Friday or at least provide some explanation on the points below.

Please let me know if this is not acceptable.

Regards

Greg Walker
*Underground Manager, Ernest Henry Mining
Xstrata Copper*

Telephone: +61 7 4769 4531
Fax: +61 7 47694555
Mobile: Sch4 - Personal Information

Email: walker@xstratacopper.com.au
www.xstratacopper.com

From: Ormonde Katie [mailto:Katie.Ormonde@deedi.qld.gov.au]
Sent: Tuesday, April 10, 2012 6:59 AM
To: Walker, Greg (Ernest Henry - Copper)
Subject: RE: HPI - fall from truck

Hi Greg,

I can't seem to get the EHM compliance email address - everything has bounced back.

Just so you know, thanks Katie

From: Ormonde Katie
Sent: Tuesday, 10 April 2012 6:57 AM
To: DLAUSCopper-EHMCompliance@xstrata.int
Cc: 'GWalker@xstratacopper.com.au'
Subject: FW: HPI - fall from truck

Hi,

Please see below. I had the wrong email address before.

Regards,
Katie Ormonde
Inspector of Mines
Mines and Energy
Department of Employment, Economic Development and Innovation

RTI- 238

File A

1 of 17

14/01/2014

Level 1, 187 Stanley St, Townsville QLD 4810
PO Box 1752, Townsville QLD 4810
t: +61 7 4760 7405

~~40~~Sch4 - Personal Information

f: +61 7 4760 7400

e: katie.ormonde@deedi.qld.gov.au

From: Ormonde Katie
Sent: Tuesday, 10 April 2012 6:54 AM
To: 'GWalker@xstratacopper.com.au'
Cc: 'ehmcompliance@xstrata.com.au'
Subject: RE: HPI - fall from truck

Hi Greg,

I looked at this incident investigation report (Fall from Atlas Copco 6020 Haul Truck).

The investigation report seem to lack detail on the issue of how the truck got to be working on site without the handrail in place. I know there is the first action - *Amend SHMS to include requirements for developing controls to manage the risk of working at heights on mobile equipment for activities outside of those that are managed by the on the ground maintenance strategy - pg 8*. I understand that this action item can be all encompassing but there does seem to be more of a focus in the report on everything that the operator failed to do in the causes.

Did EHM pass the truck out without the handrails? (*Previously installed handrails were removed before TR178 was inspected and passed out to be operated by EHM pg. 6*) If EHM did pass the truck out, then I can't see any actions that will address this.

If other trucks have the hand rail why didn't this one?

The remedial actions should be specific about reviewing (or developing) a management / approval process of equipment coming to work on site. Is there a need for a Operability and Maintenance Risk assessment on equipment for example? I am not sure that a pre-start check would be the place to pick up on the missing handrail.

And were there any failings from Barminco?

I ask this because there was a similar incident (with Barminco) in September last year at Mount Gordon and Barminco should have known from that incident that there was a need for a handrail on the back of these trucks.

There is no reference to Contractor Management in the report?

And could you consider contacting Atlas Copco about changing the colour of the mud guard?

And I know this is probably just a technicality but could you consider putting - install a handrail on the machine and check any others have hand rails as action items.

Could you please review the investigation report and provide a revised copy.

Regards,
Katie Ormonde
Inspector of Mines
Mines and Energy
Department of Employment, Economic Development and Innovation
Level 1, 187 Stanley St, Townsville QLD 4810
PO Box 1752, Townsville QLD 4810
t: +61 7 4760 7405

~~40~~Sch4 - Personal Information

f: +61 7 4760 7400
e: katie.ormonde@deedi.qld.gov.au

From: GWalker@xstratacopper.com.au [<mailto:GWalker@xstratacopper.com.au>]
Sent: Thursday, 5 April 2012 3:00 PM
To: Ormonde Katie; Casey Phillip
Cc: MJohnston@xstratacopper.com.au; ccarr@xstratacopper.com.au; bcallaghan@xstratacopper.com.au; DLAUSCopper-EHMCompliance@xstrata.int
Subject: HPI - fall from truck

Katie and Phil,

Please find attached the investigation report for the operator that fell from the Atlas Copco 6020 haul truck.

Apologies for this being late.

The hard copy with all appendices is in the mail. Please let me know if you have any questions.

Regards

Greg Walker
*Underground Manager, Ernest Henry Mining
Xstrata Copper*

Telephone: +61 7 4769 4531
Fax: +61 7 47694555
Mobile: +61 7 4769 4555
~~Mobile: +61 7 4769 4555~~ - Personal Information

Email: gwalker@xstratacopper.com.au
www.xstratacopper.com

.....

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Xstrata ICT Service Desk e-mail: supportcentre@xstrata.com.au

Xstrata ICT Service Desk phone: Australia 1800 500 646

International +61 2 9034 3710

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RTI DL RELEASE - DNRM

THOMSON Vicki

From: GWalker@xstratacopper.com.au
Sent: Sunday, 22 April 2012 5:50 PM
To: Ormonde Katie
Cc: bcallaghan@xstratacopper.com.au; ccarr@xstratacopper.com.au; MJohnston@xstratacopper.com.au
Subject: Re: HPI - fall from truck

Hi Katie,

As discussed on the phone on Friday most of the issues you raised were considered during the investigation process, however we did not consider them to be direct causes of the incident and hence left the incident report containing only the information that was directly related to this incident.

The following information should answer your questions:

1. Focus on operator failures in the report

We have focussed on the operator failures within our report because the incident would not have occurred if the existing EHM controls were adhered to by the operator. In this regard, I particularly note working from heights site procedure, which if adhered to would not have resulted in this incident. Now that we have had this experience we will be changing aspects of the safety management system to include more controls beyond those that are reliant on the operator. This includes requirements for specific consideration to be given to the requirement for handrails when assessing a vehicle's fit for purpose. This will be done through a risk-based check list that provides prompts for a risk assessment.

2. EHM allowing truck on site

The controls at the time of the incident did not include handrails as they are not supplied by Atlas Copco on these units as a standard item and they were not expected to be installed as part of our site requirements. The truck therefore passed our site access inspection procedure as undertaken by the Mobile Maintenance Superintendent.

The investigation did not list this as a causative factor for the incident as the requirement for handrails on these vehicles did not exist at the time of the incident. We have as an action item required handrails to be installed on 6020 trucks going forward before they are allowed site access.

With regard to some trucks on site having handrails and others not, the Barmenco equipment arrived from several other sites for the work at EHM. Some of the equipment arrived with handrails installed and some did not. As set out above, our site access systems did not mandate handrails at that stage and so this was not considered an issue at the time.

3. Updated site access procedure

As set out above, our site access procedures have been updated to require specific consideration of handrails all mobile equipment going forward before they are allowed site access. Pre start checks of the handrails will be another control layer in the system to ensure that the handrails remain functional.

4. Barmenco and Mount Gordon incident

At the time of the incident, we were not aware that not having handrails on these items of equipment had been an issue at any other sites.

As stated above, the focus of our report has been on the failings to adhere to the existing EHM controls

rather than investigating incidents on other sites.

5. Contract management

We are not aware of any contractor management failings. Again, our view is that if the EHM site controls had been adhered to then the incident would not have occurred.

6. Mud guard colour – Atlas Copco discussion

We will contact Atlas Copco about the colour of the mudguard.

7. Request to update action items regarding handrail installation and check of other equipment

I think this is addressed as an action item in the report already but happy to discuss if you believe that this can be expressed more clearly.

Regards

Greg Walker
Underground Manager, Ernest Henry Mining
Xstrata Copper

Telephone: +61 7 4769 4531

Fax: +61 7 47694555

Mobile: [REDACTED] Sch4 - Personal Information

Email: gwalker@xstratacopper.com.au

www.xstratacopper.com

From: Ormonde Katie [<mailto:Katie.Ormonde@deedi.qld.gov.au>]
Sent: Tuesday, April 10, 2012 6:54 AM
To: Walker, Greg (Ernest Henry - Copper)
Cc: 'ehmcompliance@xstrata.com.au'
Subject: RE: HPI - fall from truck

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The remedial actions should be specific about reviewing (or developing) a management / approval process of equipment coming to work on site. Is there a need for a Operability and Maintenance Risk assessment on equipment for example? I am not sure that a pre-start check would be the place to pick up on the missing handrail.

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I ask this because there was a similar incident (with Barmingo) in September last year at Mount Gordon and Barmingo should have known from that incident that there was a need for a handrail on the back of these trucks.

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Could you please review the investigation report and provide a revised copy.

Regards,

Katie Ormonde

Inspector of Mines

Mines and Energy

Department of Employment, Economic Development and Innovation

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PO Box 1752, Townsville QLD 4810

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49 Sch4 - Personal Information

f: +61 7 4760 7400

e: katie.ormonde@deedi.qld.gov.au

RTI/DL RELEASE - DNRM

From: GWalker@xstratacopper.com.au [<mailto:GWalker@xstratacopper.com.au>]

Sent: Thursday, 5 April 2012 3:00 PM

To: Ormonde Katie; Casey Phillip

Cc: MJohnston@xstratacopper.com.au; ccarr@xstratacopper.com.au; bcallaghan@xstratacopper.com.au; DLAUSCopper-EHMCompliance@xstrata.int

Subject: HPI - fall from truck

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Regards

Greg Walker

*Underground Manager, Ernest Henry Mining
Xstrata Copper*

Telephone: +61 7 4769 4531

Fax: +61 7 47694555

Mobile: 49 Sch4 - Personal Information

Email: gwalker@xstratacopper.com.au

www.xstratacopper.com

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Xstrata ICT Service Desk phone: Australia 1800 500 646
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RTI DL RELEASE - DNRM

Thomson Vicki

From: phillip.casey@deedi.qld.gov.au
Sent: Thursday, 9 February 2012 7:01 AM
To: Ormonde Katie; Lee Damian; Perkins Roy; Sur Asok; Thomson Vicki; Casey Phillip; Fasching Hermann; Cespedes Sergio
Subject: New Form 1A #PCAY-8RASGQ

The following is a transcript of the Form 1A Notification:

Part 1: Details Of Notifier And Receiver

Name of Mine/Quarry: Ernest Henry - Underground
Name of Owner / Operator: Ernest Henry Mining Pty Ltd
Mine Type: Metalliferous
Mine File No: 20015 / 01
Caller's Name: s78B(2) - Personal Information
Caller's Contact Number:
Caller's Position / Title: Underground Manager
Notification Received: 6:15:00 PM, 8/02/2012
Receiver Name: Phillip Casey
Receiver Contact Details:

Part 2: Details Of The Event

Time: 3:00:00 PM
Date: 8/02/2012
Location (section / area): Bench outside portal entrance
Equipment Involved: 60 tonne underground truck
Environmental conditions: Light
General Description: Operator standing on the engine compartment of a truck slipped and fell approximately 2.3 metres to the ground. It appears a rubber flap may have appeared solid and gave way underneath him when he stood on it.

PERSONS INVOLVED

NAME: Section 78B(2) RTI Act
INJURIES: s78B(2) - Personal Information
EMPLOYEE/CONTRACTOR/GENERAL PUBLIC: Contractor (Barmingo)
CURRENT STATUS: Being flown by rescue helicopter to s78B(2) Hospital

NAME:
INJURIES:
EMPLOYEE/CONTRACTOR/GENERAL PUBLIC:
CURRENT STATUS:

NAME:
INJURIES:
EMPLOYEE/CONTRACTOR/GENERAL PUBLIC:
CURRENT STATUS:

NAME:
INJURIES:
EMPLOYEE/CONTRACTOR/GENERAL PUBLIC:
CURRENT STATUS:

Other Details:

Part 3: Mobilisation Of Emergency Services And Other Initial Actions

Are Emergency Services Required? YES
Have Emergency Services Been Notified? YES
Have Police Been Notified? NO
Are SIMTARS Services Required / No NO

Are Other DNR&M Inspectorate Branches Required / Been Informed?
Explosives Branch Required? NO Informed?
Gas & Petroleum Branch Required? NO Informed?

Has The Site Been Made Safe? YES
Explanatory comment (if any):
Is The Site Effectively Isolated To Preserve Evidence? YES
Explanatory comment (if any):
Other Actions Taken By Mine / Quarry (if any):

Instruction To Be Given To Mine / Quarry
eg SUBMIT BASIC DETAILS BY FAX ASAP:
Other Instruction Or Advice Given (if any):

Part 4: Communication To The Inspectorate

NATURE OF THE EVENT: Emergency Coal Mine Disaster or Multiple Fatalities
ACTIONS REQUIRED: REFER EMERGENCY PROCEDURES MANUALS, Coal Emergency Duty Officer Ph:
3237 1696
REFERRED TO:
DATE:
TIME:

NATURE OF THE EVENT: Fatality / Serious Injury
ACTIONS REQUIRED: HAND TO INSPECTOR
REFERRED TO:
DATE:
TIME:

NATURE OF THE EVENT: Incident
ACTIONS REQUIRED: ADVISE INSPECTOR
REFERRED TO:
DATE:
TIME:

NATURE OF THE EVENT: Complaint
ACTIONS REQUIRED: ADVISE INSPECTOR
REFERRED TO:
DATE:
TIME:

RTI DL RELEASE - DNRM

73(2) Irrelevant

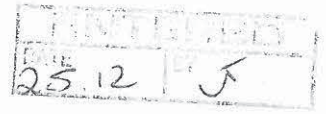
18/5/12
Phil rang me & said
Herman said not to
send the MRE to EHM
(the operator is a
broken back 8/2/12), he
said to send it as an

email instead. 35

73(2) Irrelevant

Thomson Vicki

From: Jade Bartlett [jbartlett@xstratacopper.com.au]
Sent: Friday, 6 April 2012 9:46 AM
To: MIR-Administration; MIR-MtIsa
Cc: jbartlett@xstratacopper.com.au
Subject: Completed Mining incident report No. 121690 (High potential lost time)



Type of incident

Incident report number: 121690

Recipients: jbartlett@xstratacopper.com.au and miradministration@deedi.qld.gov.au

1 Incident type: High potential lost time

2 Summary/title of incident

A Truck driver was parked up at the bench in the Atlas Truck 178 waiting for the trainer and assessor to come down and assess him. Whilst waiting the Operator decided to clean the back window. As he commenced to clean the back window he stood back on the mud guard, which looked similar and it is likely that the driver stood on the mud guard and it gave way causing him to lose his footing falling approximately 2.3 metres back onto the ground on to his right hip.

Code: 112 - Persons-falling

3 Previously notified: Yes

Date: 08/02/2012

Mine details

4 Mine/quarry name: Ernest Henry - Mine

Code: M00199 **Old Code:** ERNH

5 Mine type: MetalliferousSurface

6 Company contact: Jade Bartlett

Phone: 0747694636

8 Where in the mine did the incident occur? Portal Bench

Code: 191 - Haul road-portal area

Surface or underground? surface

Incident details

8 Date of incident: 08/02/2012

9 Time of incident: 15 00 (24 hr clock)

10 Time shift started: 06 00

Shift duration: 12 00

No. of complete shifts/day worked prior to accident: 7

No. of days in shift cycle: 21

No. of days rostered off prior to starting current shift cycle: 7

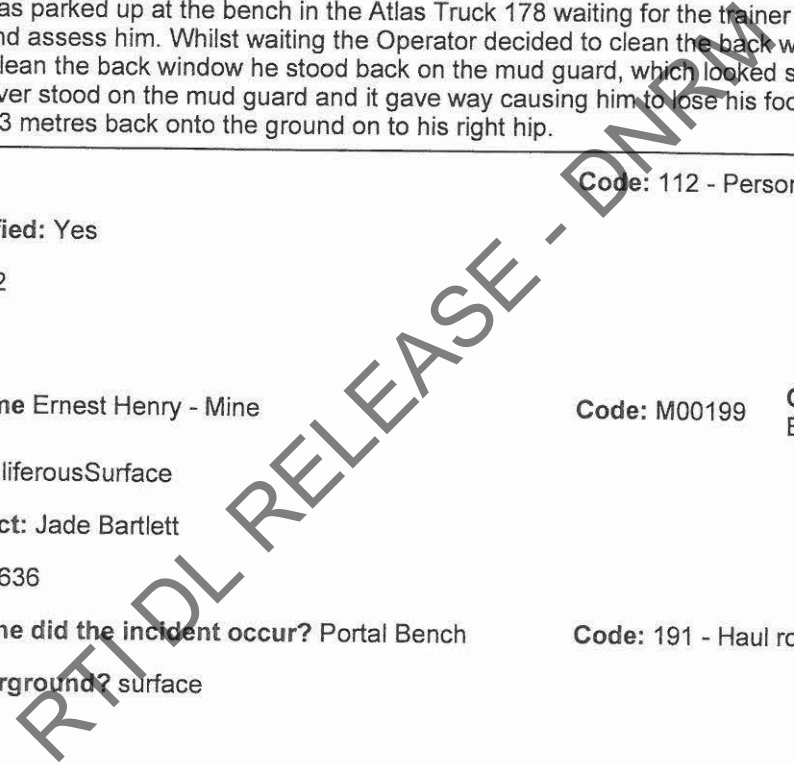
Tot hrs worked in 24 hr period prior to accident, inc travel time: 9

11 Date of first full working day lost: 08/02/2012

12 Primary equipment/tool involved in incident: Atlas Truck 178

Code: 019 - Load haul dump-underground

13 Describe exactly how did the incident occur:



A Truck driver was parked up at the bench in the Atlas Truck 178 waiting for the trainer and assessor to come down and assess him. Whilst waiting the Operator decided to clean the back window. As he commenced to clean the back window he stood back on the mud guard, which looked similar and it is likely that the driver stood on the mud guard and it gave way causing him to lose his footing falling approximately 2.3 metres back onto the ground on to his right hip.

14 What hazards have been identified from this incident:

No handrail preventing personal falling from heights The mud guard was a similar colour to the structure of the truck

Code: 136 - Working at heights

Injured person details

15 **Surrounding Personal Information**

15 **Date of birth** - Personal Information

17 **First name and initial** - Personal Information

18 **Gender** - Personal Information

19 **Employee number:** 75648

20 **Work activity at time of incident:** UG Contractor - Barmenco Code: 90 - Unspecified/other

21 **Type of employee:** Contractor
if contractor, company name: Barmenco

22 **Nature of injury/disease:** s78B(2) - Personal Information

Body location code: s78B(2) - Personal Information

23 **Description of personal damage:**

s78B(2) - Personal Information

Is this a permanent incapacity? s78B(2) - Personal Information

Incident causes

24 **What happened leading up to the injury/incident/disease?**

Organisational

Operator failed to identify that [redacted] was working outside of the site policy for height safety Operator failed to put adequate controls in place to mitigate against the risks of working at height (eg wearing fall protection) Operator was completing a familiarisation prestart before his practical assessment without correct supervision Operator did not complete a Pre Task Risk Assessment (SWIC) prior to completing activity

Codes 106 - Incompatible goals

Task/environment conditions

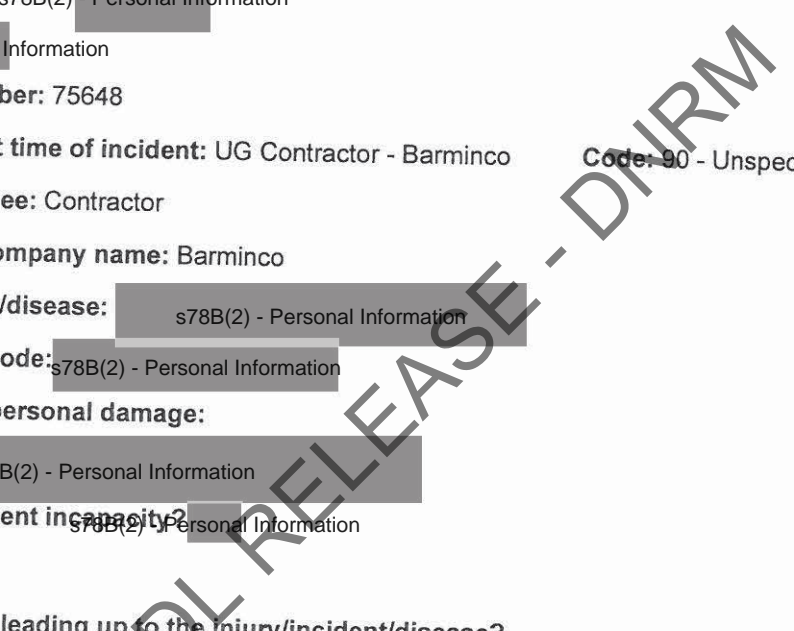
Location of guard above wheel arch on Atlas Copco MT6020 is 2.3m above the ground

Codes 304 - Equipment design/construction

Individual/team actions

Operator failed to identify that [redacted] was working outside of the site policy for height safety Operator failed to put adequate controls in place to mitigate against the risks of working at height (eg wearing fall

Codes 221 - Other ind./team factor



protection) Operator was completing a familiarisation prestart before his practical assessment without correct supervision Operator did not complete a Pre Task Risk Assessment (SWIC) prior to completing activity

Absent or failed defenses

Codes 420 - Absent/failed defence factor (not specified)

The EHM Safety and Health Management System strategy is to maintain and service mobile equipment from the ground level. Rubber guard not designed to support weight of operator Rubber guard difficult to distinguish between metal and rubber surface Operator in training to operate Atlas Trucks Previously installed handrails were removed before TR178 was inspected and passed out to be operated at EHM

Preventative action

25 Give details of any control measures/actions being considered and/or implemented to prevent reoccurrences

Amend site Safety and Health Management System to include requirements for developing controls to manage the risk of working at heights on mobile equipment for activities outside of those that are managed by the on the ground maintenance strategy. Performance management of operator in the areas of: 1. Requirement for working at heights (operator had WAH training competency) 2. Completion of pre task risk assessment 3. Operation of equipment without correct training Inspect all underground mobile equipment to ensure all handrails and edge protection is fitted and serviceable Amend Barminto heavy vehicle pre-start checklists to include requirement to check that fall protection controls (eg handrails) are in place Intermediate (Implementation 3 - 6 months) Develop Xstrata EHM underground heavy vehicle pre-start checklists for each type of vehicle operating underground. Include a check of serviceable fall protection controls (eg handrails) on checklists. Include in the assessment the practicality of the controls Long Term (Implementation 6+ months) Audit the above actions after 15 September 2012 to ensure that requirements put in place after February HPI are still in place

Date: 06/04/2012

Your full name: Jade Bartlett

Position: SD Administration Assistant

Email: jbartlett@xstratacopper.com.au

Office use

8 6 1 0 3 7 0 1 0 1 1 9

Inspector/inspection officer: *Damian Lutz*

Signed: _____

49-Sch4 - Personal Information

Entered by: _____

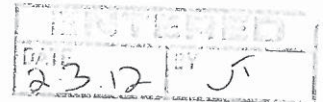
Thomson Vicki

From: Jade Bartlett [jbartlett@xstratacopper.com.au]
Sent: Friday, 2 March 2012 2:19 PM
To: MIR-Administration; MIR-MtIsa
Cc: jbartlett@xstratacopper.com.au
Subject: Mining Incident Monthly Summary Report - 011924 - Completed

Monthly incident summary report.

Submission details

Receipt number: 011924



- For the period: **Feb 2012**
- Submitted by: **Jade Bartlett**
- Mine name: **Ernest Henry - Mine**
- Mine code: **M00199**
- Old Mine code: **ERNH**
- Hours worked this period by employees: **96140**
- Hours worked this period by contractors: **91379**

New lost time injuries for this period (see note 2)

No.	Incident form No.	Surname	First name	Brief description of personal damage	Date of first full working day lost	No. of working days lost this period	Date of 1st day on alt. duties	Days this period on alt. duties	Still off work?	Incapaci type
X 1	130244	s78B(2) - Personal Information								

- No medical treatments for this period.
- No carried over lost time injuries for this period.
- No new disabling injuries for this period.
- No carried over disabling injuries for this period.
- No re-opening claims for this period.

Note: Incident summary form numbers must be 5 digits.
Note 1 List all medical treatments during the period.
Note 2 List all new cases of company employees and contractors off during the period.
Note 3 List carry over incidents from the previous period.
Note 4 List all re-opened claims. List original form number.

User IP address: 10.6.64.33

User agent: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322; .NET CLR 2.0.50727; .NET CLR 3.0.4506.2152; .NET CLR 3.5.30729; .NET4.0C; .NET4.0E; InfoPath.2)

Email address: jbartlett@xstratacopper.com.au

Thomson Vicki

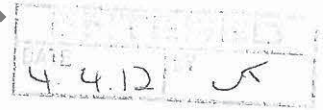
From: Jade Bartlett [jbartlett@xstratacopper.com.au]
Sent: Wednesday, 4 April 2012 9:49 AM
To: MIR-Administration; MIR-MtIsa
Cc: jbartlett@xstratacopper.com.au
Subject: Mining Incident Monthly Summary Report - 012103 - Completed

Monthly incident summary report.

Submission details

Receipt number: 012103

- For the period: **Mar 2012**
- Submitted by: **Jade Bartlett**
- Mine name: **Ernest Henry - Mine**
- Mine code: **M00199**
- Old Mine code: **ERNH**
- Hours worked this period by employees: **101729**
- Hours worked this period by contractors: **153893**



Carry over lost time injuries from previous period/s. List original incident form number (see note 3)

No.	Incident form No.	Surname	First name	Brief description of personal damage	Date of first full working day lost	No. of working days lost this period	Days this period on alt. duties	Still off work?	Incapacity type	Workcov Ref No.
1	130244	s78B(2) - Personal Information								

- No medical treatments for this period.
- No new lost time injuries for this period.
- No new disabling injuries for this period.
- No carried over disabling injuries for this period.
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Note 1 List all medical treatments during the period.
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User IP address: 10.6.64.33

User agent: Mozilla/4.0 (compatible; MSIE 8.0; Windows NT 5.1; Trident/4.0; .NET CLR

Thomson Vicki

From: Jade Bartlett [jadeolivia@windowslive.com]
Sent: Wednesday, 2 May 2012 11:01 AM
To: MIR-Administration; MIR-MtIsa
Cc: jadeolivia@windowslive.com
Subject: Mining Incident Monthly Summary Report - 012287 - Completed

Monthly incident summary report.

Submission details

Receipt number: 012287

- For the period: **Apr 2012**
- Submitted by: **Jade Bartlett**
- Mine name: **Ernest Henry - Mine**
- Mine code: **M00199**
- Old Mine code: **ERNH**
- Hours worked this period by employees: **103638**
- Hours worked this period by contractors: **123487**

45.12 5

Medical treatments for this period (see note 1)

No.	Surname	First name	Brief description of personal damage
1	Section 78B(2) RTI Act		

Carry over lost time injuries from previous period/s. List original incident form number (see note 3)

No.	Incident form No.	Surname	First name	Brief description of personal damage	Date of first full working day lost	No. of working days lost this period	Days this period on alt. duties	Still off work?	Incapacity type	Workcov Ref No.
1	129961	Section 78B(2) RTI Act								

- No new lost time injuries for this period.
- No new disabling injuries for this period.
- No carried over disabling injuries for this period.
- No re-opening claims for this period.

Note: Incident summary form numbers must be 5 digits.
Note 1 List all medical treatments during the period.
Note 2 List all new cases of company employees and contractors off during the period.
Note 3 List carry over incidents from the previous period.
Note 4 List all re-opened claims. List original form number.